

VAT COMPLIANCE SUCCESS STORY

Exceeding Expectations for Bel Power Solutions.



Bel Power Solutions are leaders in high-efficiency “green” power solutions. They have evolved into a tier-one supplier, competitive on a global level, employing thousands of people worldwide and are certified to ISO standards for all facilities. Customer support, R&D centres, and manufacturing operations are strategically located in the Americas, Asia, and Europe. Corporate headquarters are located in New Jersey.

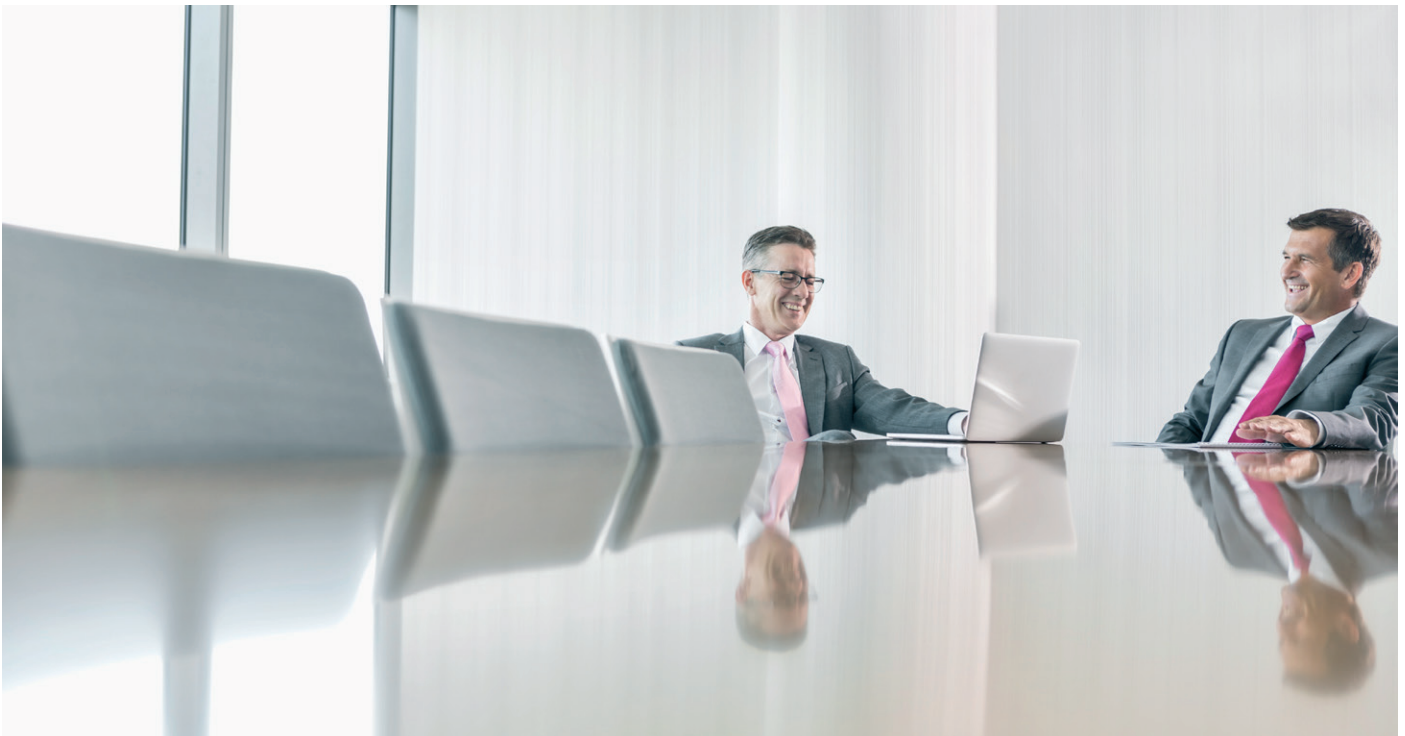
Taxback International have been working with Bel Power Solutions for over 4.5 years now, providing world-class VAT Compliance, Interstat and EC Sales services. Currently we manage these services in 6 entities on their behalf. One of our Global Solutions Managers originally approached Bel Power Solutions as we believed the service we could provide to them was superior to any other providers.

Bel Power Solutions realised that there was a definite gap in the service they were receiving from their previous provider and the service that Taxback International offered. They took the decision to put out a tender to a number of service providers.

Bel Power Solutions' main concerns were to make sure that the company's operations were visible and transparent, and that all reporting requirements were being met. Ultimately, Taxback International differentiated themselves as market leaders with our outstanding processes, competitive pricing and advanced online reporting – in comparison to competitors. Another key component of the Taxback International offering is the professional Key Account Management provided – over the 4 + years of dealing with us Bel Power Solutions have dealt with one single point of contact. This consistency has resulted in a strong relationship between our two companies, with Bel Power Solutions confident that we can be trusted and relied upon to submit all returns accurately and on time.

Taxback International have proven ourselves to be knowledgeable and helpful throughout the initial transition phase and continue to provide this exceptional customer service. We have not only maintained the same service levels but also work hard to keep innovating and improving our offerings and have introduced many new technologies which continue to streamline processes for Bel Power Solutions.

A report is provided monthly detailing work needing to be completed, meaning the client is updated regularly and everything is submitted on time. The service is thorough, professional and Bel Power Solutions are safe in the knowledge that they are compliant and transparent in all six entities that we deal with on their behalf. In addition, Bel Power Solutions have been able to save time as they no longer need to calculate their own returns, freeing up employees for other duties.



The return on investment has met and exceeded expectations for Bel Power Solutions, their dealings with Taxback International continue to be transparent, reliable, and seamless. We look forward to continuing to develop our relationship over the coming years.